

YOUTH General FAQs

Update FAQs

Data from last year is gone

Reason: Someone could have installed the upgrade as a new installation, and overwritten their data files with blank ones.

Solution: Restore latest backup. Also make sure you always make a backup of your data files before doing any update.

-OR See if the network files were untouched and copy them to the data directory (if on a network).

Trying to merge WinYouth into WinFair program, but it doesn't appear to be working, might get Error message: "Error creating cursor handle"..

Reason: Not at current version of program

Solution: Due to changes in the Youth Enrollment System, you need to upgrade to current version of the Windows Fair Management System in order to merge Youth data. Contact MarTech Systems at (715)845-2794 for upgrade info.

-OR Reason:

Some settings on computer won't let you copy from two separate directories, or it won't let you copy from your A drive (as there is not enough space to expand/read the files)

Solution: Make sure all files are in a single directory (could be on more than one diskette). Create a new folder on your hard drive (C:) and copy and paste all your Youth files in the newly created folder. Files needed are: Youth2a.db & .px, Youth2b.db & .px, Youth2bl.db & .px, and Youth2x.db & .px. If you want project files you will also need Youth2c.db & .px and Youth2d.db & .px. (Refer to WinFair Manual for more information on merging.)

Trying to merge WinYouth into Winfair, but do I have to select all youth files?

Reason: No, Not all files needed.

Solution: When selecting files only select the file labeled Youth2a.db.

-A file utilities box comes up - choose files Youth2a.db, Youth2b.db, Youth2bl.db, and Youth2x.db; the indexes (.px files will follow)