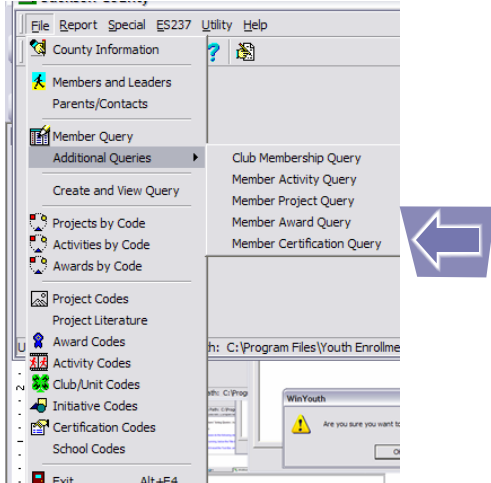


How to fix the option Member Certification Query

There is a problem with the additional queries list with Youth Enrollment when you install the upgrade to version 2.6- ..Under the New Feature that lists Queries | Additional Queries Member Certification Query is not there when you install the upgrade. If you do the Full Install this option is there. To see if this option is visible: Go to file / additional queries / there should be 5 queries options available. The last one should be Member Certification Query. If this option is not on the list you will need to add it by using the following fix.

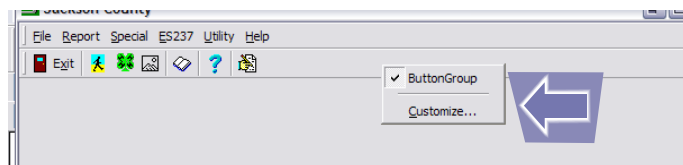


The fix for the problem is:

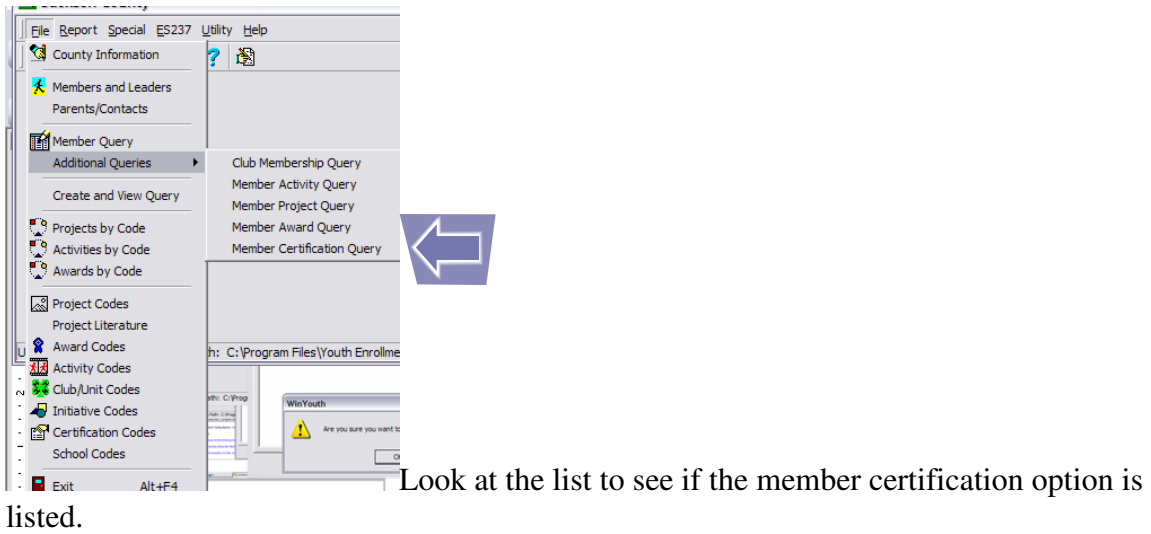
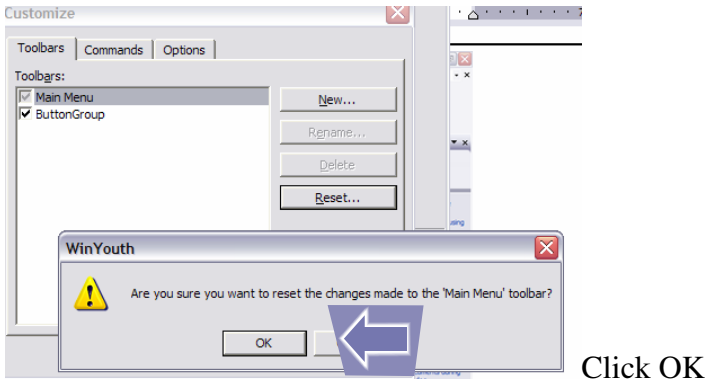
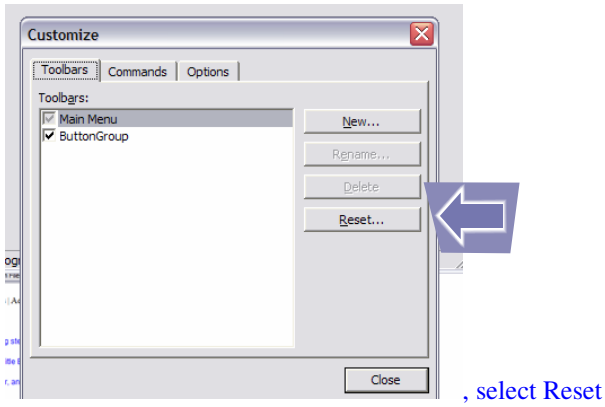
When this happens, please do the following steps:

With Youth Enrollment running, below the Title Bar, and to the right of Help, right click and select customize.

Then, select Reset. Let it reset the Tool Bar, and then try it again.



below the Title Bar, and to the right of Help, right click and select customize.



2/23/07